



6552 Route 22  
Delmont, PA 15626

To Whom it May Concern:

I hired Rob Oliver as a motivational speaker for my staff to cap off our “Celebrate Service Week”, where I host a variety of team-building activities for an entire week as a way of saying thank you for all of their hard work. I wanted our last activity to leave the staff thinking about how they could each make our hotel a better place, not only to work, but to serve our guests.

Once Rob and I connected via Thumbtack, it was clear that he was going to be the person that I wanted to have speak to my staff. We exchanged emails and a phone call, where I told him what I was looking for, and he quickly came up with a topic to speak on that dealt with positivity in the workplace, called “The Power of One”. Rob came completely prepared, with a power point presentation as well as a group activity for my staff where they could present their own ideas about how to enrich our hotel as a whole.

I have heard nothing but rave reviews from my staff regarding Rob’s presentation. He was uplifting, inspiring and very humorous. He made everyone feel as though they have a real purpose here, regardless of what their roles are. It was so nice to see how he tailored his presentation to meet our specific needs. I know that Rob left a very positive feeling in the hearts of my staff upon his departure, and for that, I am very grateful. We were lucky to have him visit our hotel, and I recommend him to anyone trying to spread positivity in the workplace!

Sincerely,

Krysta Rigney  
General Manager