Phone: 330.493.4400

## Dec 14, 2015

## Dear Rob,

We cannot express how much you inspired all of us with your talk at our staff appreciation dinner. As a service agency working with children and families, you were able to bring both elements together to deliver an impactful talk on how our interactions with children and with their families are so important on a daily basis. You õhit the nail on the headö with your discussion of having high expectations for others as you demonstrated that yourself with your life. Comments by staff and board members were nothing but raving!

Thank you for sharing your stories with us. I believe that all who were there left with a greater appreciation of their role in the lives of others, and how they can continue to provide that to others. We are all excited for your next book to come out!

The Golden Key Center for Exceptional Children, Inc is a non-profit childcare center developed for children with special needs. We are proud to offer a variety of services based upon the needs of the child and family. These services can include daily childcare, educational services, tutoring, therapy services, and family education. We are committed to offering our services regardless of a familyøs financial ability.

Best wishes to your family and yourself as you continue your journey in increasing awareness to others.

Sincerely,

Terry Frank, M Ed Executive Director The Golden Key Center for Exceptional Children, Inc 1431 30<sup>th</sup> St NW Canton, Ohio 44709

